

Roads Enabling Mobility

Transportation, along with its various modes and means, is essential in today's world. It is the glue of our daily lives, enabling mobility in our daily living.

Hayadulla Sheikh, a school teacher from a rural hamlet in Nadia, often noticed the high number of absentees in his school during a certain period in the year. After enquiry, he was informed that the kuccha road near the school was severely damaged, hindering school-going children.

Communication would come to a halt during the monsoon season, as the same road was the only link leading to the main highway. The condition would deteriorate further due to water-logging, leading to accidents. The dilapidated condition of the road was severely affecting the students and the villagers.

Hayadulla informed the local panchayat and the block office to look into the matter. Later, he also lodged a complaint with the Grievance Cell. On receiving the complaint from the CMO grievance cell, the BDO conducted an inquiry to check on the condition of the road. It was revealed that the road was in a poor condition, leading to accidents. The Pradhan of the Gram Panchayat was directed to prepare the DPR (Detailed Project Report) of the road and send it to the BDO office for sanction of fund.

Instantly, necessary action was taken to sanction the project and the tender was floated after finalizing all formalities. Consequently, the road was constructed and local people including *Hayadulla* were happy with the prompt action taken to reconstruct the road, *"In the midst of a difficulty lies opportunities...I was looking for one such opportunity to make the lives of the villagers easier. Today, when I see my students coming to school regularly, it makes me immensely satisfied. It was all due to the timely intervention of the CMO grievance cell."*